

DCHS Community Services Division - Summary Dashboard Report Veterans and Community Services

Data through December 2010

Other Important Metrics	
Number of hours volunteered by the Veterans and Human Services Levy Oversight Boards since February 2007	1,913
Estimated number of persons served by Veterans & Humans Services Levy funded programs through 2010	83,461

Other Notable Items
Time Frame 4Q10-1Q11
The three CSO programs stipulated in the fourth quarter Special Programs ordinance (El Centro de la Raza's food bank, Safe Havens DV shelter, and Ballard Northwest Senior Center) were all contracted before 12/31/2010.
In the 2010 combined RFP for capital projects, levy funds supported four new construction projects and one rehabilitation project, providing a total of 17 new units of veterans housing and 18 units of human services housing. Since the levy began, levy funds have provided 579 units of housing with 179 of those units set aside for veterans.
The total amount of funds leveraged by the levy's commitment from other housing funders (including other sources administered by King County's Housing and Community Development program) now equals \$181,684,672.
The levy funded Program to Encourage Active Rewarding Lives for Seniors (PEARLS) was designated as a "best practice program" in 2010 by the University of Washington and is now being used across the country to serve veterans and communities of color.

Key
DCHS - Dept. of Community and Human Services
DV - Domestic Violence
JJ - Juvenile Justice
KCVP - King County Veterans Program
RPC - Regional Policy Council
RFP - Request for Proposals
SA - Sexual Assault
VHS - Veterans and Human Services
YFS - Youth and Family Services

2010 Business Plan Performance Measures							
Measure	Status	Hist Avg	2009 Target	2009 YTD Act	2010 Target	2010 YTD Act	Benchmark
Reduce juvenile court involvement (Updated June & Dec.)	▼	77.0%	85.0%	79.2%	85.0%	83.0%	81-83%
Youth achieve one or more goals in service plan (Updated June & Dec.)	▲	85.9%	85.0%	87.3%	85.0%	88.0%	
Reduce jail days for vets (Quarterly)*	▼	5,488	15,000	14,150	8,000	5,616	4,535
Reduce PTSD symptoms for vets (Updated June & Dec.)	▲	96.9%	95.0%	95.0%	95.0%	97.3%	
Increase Domestic Violence safety planning (Updated June & Dec.)	▲	96.8%	96.0%	96.7%	80.0%	92.4%	65.0%
Increase ability of sexual assault victims to cope with trauma (Updated June & Dec.)	▲	85.8%	90.0%	88.4%	85.0%	90.6%	

* Reporting early release days only in 2010. Previous years included jail days saved by reduced recidivism in addition to early release days.

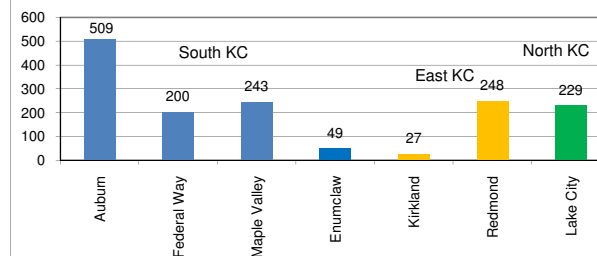
Other Internal Measures							
Measure	Status	Hist Avg	2009 Target	2009 YTD Act	2010 Target	2010 YTD Act	Benchmark
Decrease social isolation and related disabilities of older adults (Updated June & Dec.)	▼	93.6%	94.0%	94.3%	NA	92.8%	

Division Director's Message

The Veterans Incarcerated Program (VIP) is showing significant improvement since staff vacancies have been filled, but did not make the 2010 annual goal of 8,000 jail days saved. Discussions with VIP staff resulted in changed contract requirements, with expectations of improved project management in 2011. Senior Centers did not meet their historical target due to KC funding reductions resulting in a "thinner" level of services. The KCVP continues to monitor its client appointment saturation levels for the Seattle, Renton and satellite sites. High percentages are found for utilized appointment times in Seattle (96%) and Renton (102%). The satellite sites at 85% reflect lower numbers of clients in Auburn (9), Redmond (9) and Kirkland (4) from the previous reporting period.

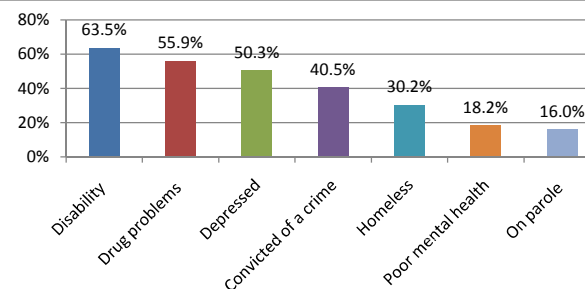
Watch/Target at risk =	◆	Unfavorable trend/Target or historical average not attainable =	▼
Improving/Target Achievable =	▲		

Number of Veteran Client Visits at Satellite Sites July 2008 through December 2010



During the same period, the King County Veterans Program's Seattle site had nearly 18,000 clients visits and the Renton site had almost 2,591 visits.

King County Veterans Program Clients Face Difficult Challenges - Client Self Report



Veterans and Human Services Levy Has Provided Services to All Age Groups

